

Oracle FLEXCUBE Direct Banking

Corporate Customer Services Transaction
Dashboard User Manual
Release 12.0.3.0.0

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Corporate Customer Services Transaction Dashboard User Manual
April 2014

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1. Preface

1.1 Intended Audience

This document is intended for the following audience:

- Customers
- Partners

1.2 Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

1.3 Access to OFSS Support

<https://support.us.oracle.com>

1.4 Structure

This manual is organized into the following categories:

Preface gives information on the intended audience. It also describes the overall structure of the User Manual.

Transaction Host Integration Matrix provides information on host integration requirements for the transactions covered in the User Manual.

Introduction provides brief information on the overall functionality covered in the User Manual.

Chapters post Introduction are dedicated to individual transactions and its details, covered in the User Manual.

1.5 Related Information Sources

For more information on Oracle FLEXCUBE Direct Banking Release 12.0.3.0.0, refer to the following documents:

- Oracle FLEXCUBE Direct Banking Licensing Guide
- Oracle FLEXCUBE Direct Banking Installation Manuals

2. Transaction Host Integration Matrix

Legends

NH	No Host Interface Required.
★	Host Interface to be developed separately.
✓	Pre integrated Host interface available.
✕	Pre integrated Host interface not available.

Transaction Name	FLEXCUBE UBS	Third Party Host System
Transaction Dashboard	NH	NH
View Drafts/Templates	NH	NH
View Transactions	NH	NH
Authorization Transactions	NH	NH
Transactions To Release	NH	NH

3. Introduction

The dashboard of a business user displays all the transactions that have been initiated or any action has been taken place on the transaction by the user.

The *Authorization* transaction is useful in case of a business user who needs to get its transactions authorized by a higher authority. The *Authorization* transaction helps reduce the level of risk and increase the security thereby reducing the chances of wrong transactions being authorized by a *Corporate* user with wrong amount or wrong data.

The business user authorization works on the *Maker-Checker* concept wherein a maker i.e. initiator of the transaction initiates the transaction. The rule is created stating what type of transactions will go for authorization to what level of authorizers. Thus the transactions are available for authorization to the respective authorizers.

The types of authorizations are defined on the day zero like *Sequential* or *Non-sequential Authorization*, depending upon the number of *Authorizers*. While creating the rules for authorization one can also define the number of authorizers in a list for authorization.

The business user authorization transaction includes transactions like *Initiated transactions*, *View transactions*, *View Drafts and Templates*, *View Authorization Transactions*.

4. Initiated Transactions

This transaction displays all self initiated transactions along with the current status of the transactions & number of transaction count for each type with specific status.

To View Initiated Transactions:

1. Log on the *Internet Banking Application*.
2. Navigate through the menus to **Transaction Activities > Transactions**. The system displays the *View Initiated Transactions* screen.

View Initiated Transactions

Transaction Type	Status	Count	
Account Closure	Initiated	1	.89%
Alerts	Accepted	1	.89%
Bulk Credit Card Payments	Semi Authorized	1 (File Level)	.89%
	Completed	1 (File Level)	.89%
Credit Card Hot Listing	Request Accepted for Processing	1	.89%
	Pending	1	.89%
Credit Card Payment	Initiated	2	1.79%
	Expired	8	7.14%
	Accepted	25	22.32%
Domestic Funds Transfer	Initiated	5	4.46%
	Rejected	5	4.46%
	Expired	3	2.68%
Electronic Form Initiate	Accepted	1	.89%
	Initiated	2	1.79%
Internal Account Transfer	Initiated	1	.89%
	Accepted	4	3.57%
	Expired	1	.89%
International Account Transfer	Rejected	1	.89%
	Initiated	5	4.46%
	Expired	1	.89%

Field Description

Field Name	Description
------------	-------------

Initiated Transactions

Transaction Type	[Display] This column displays the list of transactions.
-------------------------	---

Field Name	Description
Status	[Display] This column displays the <i>Status</i> of transactions.
Count	[Display] Number of transaction for each Transaction Type with same status.
Graph	[Display] This column displays the count as a graph.

3. Click the **Status** hyperlink. The system displays the *Search Initiated Transactions* screen.

The status of transaction can be:

- Initiated
- Semi Authorized
- Rejected by Host
- Authorized
- Deleted
- Accepted
- Rejected by Authorizer

Search Initiated Transaction Screen

Search Initiated Transactions

Click here to add more search criteria

EBanking Reference No.*:

Other Search Criteria:

Transaction Type*: Domestic Funds Transfer Status*: Initiated

Customer: All Account Number:

User Reference Number:

Period*: Select

From Amount: To:

From Amount: Select Currency

Search

Word Wrap | Customize Columns | Download | Print

None/All	EBanking Reference No.	Transaction Type	Transaction Status	Created On	Created On-My Timezone
<input type="checkbox"/>	125892538233985	Domestic Funds Transfer	Initiated	21-03-2014 00:44:20 GMT +0530	21-03-2014 00:44:20 GMT +0530
<input type="checkbox"/>	220750083233965	Domestic Funds Transfer	Initiated	21-03-2014 00:41:27 GMT +0530	21-03-2014 00:41:27 GMT +0530
<input type="checkbox"/>	997385385220815	Domestic Funds Transfer	Initiated	19-03-2014 22:57:19 GMT +0530	19-03-2014 22:57:19 GMT +0530

Records 1 to 3 of 3 Page 1 of 1

Field Description

Field Name	Description
Search By	
E-Banking Reference Number	[Radio Button, Input] Select the radio button and enter the <i>E-Banking Reference Number</i> of the transaction.
Other Search Criteria	[Radio Button] Select the radio button search by other search criteria.
Transaction Type	[Drop-Down] Select the <i>Transaction Type</i> from the list.
Status	[Drop-Down] Select the <i>Status</i> from the list.
Customer	[Drop-Down] Select the <i>Customer Id</i> from the list.
Account Number	[Input] Type the <i>Account Number</i> .

Field Name	Description
User Reference Number	[Input] Type the <i>User Reference Number</i> .
Transaction Period	[Drop-Down] Select the period in which the transaction was initiated. Values: <ul style="list-style-type: none"> • Last 1 Day • Last 6 Months • Custom Date
From Date	[Date picker] Enter the <i>Date From</i> to search by date range. The <i>From Date</i> will be enabled and mandatory if the <i>Custom Date</i> is selected in the <i>Transaction Period</i> dropdown.
To Date	[Date picker] Enter the <i>To Date</i> to search by date range. The <i>To Date</i> will be enabled and mandatory if <i>Custom Date</i> is selected in the <i>Transaction Period</i> dropdown.
Value Date From	[Date picker] Enter the <i>Value Date From</i> to search by value date range.
Value Date To	[Date picker] Enter the <i>Value Date To</i> to search by value date range.
From Amount	[Input] Enter the <i>From Amount</i> to search by amount range.
To Amount	[Input] Enter the <i>To Amount</i> to search by amount range.
Currency	[Dropdown] Select the <i>Currency</i> from the list.
Search Results	
E-Banking Reference Number	[Display] This column displays the <i>E-Banking Reference Number</i> of the Transaction.
Transaction Type	[Display] This column displays the <i>Name of the Transaction</i> .
Transaction Status	[Display] This column displays the Status of the Transaction.

Field Name	Description
Created On (Entity Time zone)	[Display] This column displays the Date of Creation of the Transaction as per the Entity Time Zone.
Created On (My time zone)	[Display] This column displays the Date of Creation of the Transaction as per the User's Preferred Time Zone.
Updated On	[Display] This column displays the Date of Update of the Transaction.
Created By	[Display] This column displays the User Id with which the Transaction is created.
Updated By	[Display] This column displays the User Id with which the Transaction is updated.
User Reference Number	[Display] This column displays the User Reference No. of the Transaction.
Value Date	[Display] This column displays the Value Date of the Transaction.
Updated on My Time zone	[Display] This column displays the Date, Time and Time Zone details of the transaction update.
Created on My Time zone	[Display] This column displays the Date, Time and Time Zone details of the transaction created.
Source Branch Code	[Display] This column displays the Source Branch Code of the transaction.
Customer ID	[Display] This column displays the Customer Id of the user.
Transaction ID	[Display] This column displays the Transaction Id of the transaction.
Template Type	[Display] This column displays the Type of Template if the transaction is saved as a template.

The additional search criteria fields and additional search result fields are displayed as per the transaction type selected.

4. Click the **E-Banking Reference Number** hyperlink. The system displays the *View Initiated Transaction* screen.

View Initiated Transactions

The screenshot displays the 'View Initiated Transactions' interface. At the top, there is a table with the following data:

Reference Number	Transaction Type	Created On	Updated By	Updated On	Status	Version	Value Date	Host Reference Number
125892538233985	Domestic Funds Transfer	21-03-2014 00:44:20 GMT +0530	ashokcorp1	21-03-2014 00:44:20 GMT +0530	Initiated [1]	1	24-03-2014	

Below the table, the 'User Reference Number' is 1040410933036 104 10410933, and the 'Source Account' is 1040410933036 104 10410933.

The 'Beneficiary Details' section includes:

- Beneficiary Name: Ashok Chowdary
- Destination Account Type: Enter Account No
- Identification Type:
- Identification Reference Number: svka39479jksf
- Beneficiary Address: sdfghvd, sdfbsb
- City: sdbsn
- Beneficiary Email:

The 'Beneficiary Bank Details' section includes:

- Processing Mode:
- Bank Code: BKID0006066
- Bank Name: Bank Of India
- Bank Address: Delhi Cantt Branch, Army College Of Medical Sciences
- City: Delhi

The 'Payment Details' section includes:

- Transfer amount: 6,666.00
- Transfer Currency: INR INR
- Pay later : 24-03-2014

5. Click the **Back** button to return to the previous screen.

5. View Drafts/ Templates

The View Drafts / Templates tab displays the transactions for which you have created drafts or templates. You can see the drafts and templates and use them to initiate the transactions from this screen. The difference between saving as template and saving as a draft is that while saving as draft you can save without entering complete details but while saving as a template you can save as a template only after entering completely correct details.

To View Transactions:

1. Logon to **Internet Banking** application.
2. Navigate through the menu to **Dashboard > Transactions**. The system displays the *View Initiated Transaction* screen.

View Initiated Transactions

Transaction Type	Status	Count	
Account Closure	Initiated	1	.89%
Alerts	Accepted	1	.89%
Bulk Credit Card Payments	Semi Authorized	1 (File Level)	.89%
	Completed	1 (File Level)	.89%
Credit Card Hot Listing	Request Accepted for Processing	1	.89%
	Pending	1	.89%
	Initiated	2	1.79%
Credit Card Payment	Expired	8	7.14%
	Accepted	25	22.32%
	Initiated	5	4.46%
Domestic Funds Transfer	Rejected	5	4.46%
	Expired	3	2.68%
	Accepted	1	.89%
	Initiated	2	1.79%
Electronic Form Initiate	Initiated	1	.89%
Internal Account Transfer	Accepted	4	3.57%
	Expired	1	.89%
	Rejected	1	.89%
International Account Transfer	Initiated	5	4.46%
	Expired	1	.89%

3. Click the **View Transaction** tab. The **View Transaction** screen is displayed.

View Transactions

Transaction Type	Status	Count	
Account Closure	Initiated	1	.67%
Ad hoc Account Statement Request	Initiated	1	.67%
Bulk Credit Card Payments	Completed	1 (File Level)	.67%
	Semi Authorized	1 (File Level)	.67%
Credit Card Payment	Expired	8	5.33%
	Accepted	27	18.00%
	Initiated	6	4.00%
Domestic Funds Transfer	Expired	11	7.33%
	Rejected	5	3.33%
	Accepted	3	2.00%
	Initiated	5	3.33%
Domestic Transfer Beneficiary	Expired	1	.67%
	Accepted	2	1.33%
Electronic Form Initiate	Initiated	1	.67%
Internal Account Transfer	Accepted	6	4.00%
	Expired	11	7.33%
	Initiated	3	2.00%
	Rejected	1	.67%
Internal Transfer Beneficiary	Accepted	1	.67%
International Account Transfer	Initiated	5	3.33%
	Expired	2	1.33%
	Accepted	1	.67%
International Transfer Beneficiary	Accepted	1	.67%

4. Click on the **Status** of the transaction. The system displays the **Search Authorization Transactions** screen.

Field Description

Field Name	Description
------------	-------------

View Drafts/ Templates

Transaction Type	[Display] This column displays the transaction type.
-------------------------	---

- Status** [Display]
Displays the *Status* of transactions.
Click on the hyperlink to display the search results as per search criteria for the selected transaction.
The status of transaction can be :
- Initiated
 - Semi Authorized
 - Rejected by Host
 - Authorized
 - Deleted
 - Accepted
 - Rejected by Authorizer
- Count** [Display]
Number of transaction for each *Transaction Type* with same status.
- Graph** [Display]
Displays the *Count as a Graph*.

Search Authorization Transactions

Search Transactions ? 🖨️ ☆ 📄 ✕

▼ Click here to add more search criteria

EBanking Reference No.*:

Other Search Criteria: ●

Transaction Type*: International Account Transfer Status*: Initiated

Customer: All Account Number:

User Reference Number: Initiator:

Period*: Select

From Amount: To:

Select Currency

Search

[Word Wrap](#) | [Customize Columns](#) | [Download](#) | [Print](#)

EBanking Reference No. ⚡	Transaction Type ⚡	Transaction Status ⚡	Created On ⚡	Created On-My Timezone ⚡	Update ⚡
160716118697003	International Account Transfer	Initiated	06-05-2014 15:33:20 GMT +0530	06-05-2014 15:33:20 GMT +0530	06-05-...
121471809692427	International Account Transfer	Initiated	05-05-2014 22:34:51 GMT +0530	05-05-2014 22:34:51 GMT +0530	05-05-...
107268418691228	International Account Transfer	Initiated	05-05-2014 21:53:24 GMT +0530	05-05-2014 21:53:24 GMT +0530	05-05-...
358059121690945	International Account Transfer	Initiated	05-05-2014 21:45:57 GMT +0530	05-05-2014 21:45:57 GMT +0530	05-05-...
131001665662013	International Account Transfer	Initiated	02-05-2014 16:34:30 GMT +0530	02-05-2014 16:34:30 GMT +0530	02-05-...

Records 1 to 5 of 5 ⏪ ⏩ Page 1 of 1 ⏪ ⏩

Field Description

Field Name	Description
Search By	
E-Banking Reference Number	[Radio Button, Input] Select the radio button and enter the <i>E-Banking Reference Number</i> of the transaction.
Other Search Criteria	[Radio Button] Select the radio button search by <i>Other Search Criteria</i> .
Transaction Type	[Drop-Down] Select the <i>Transaction Type</i> from the list.
Status	[Drop-Down] Select the <i>Status</i> from the list.
Customer	Drop-Down Select the <i>Customer Id</i> from the list.
Account Number	[Input] Type the <i>Account Number</i> .
User Reference Number	[Input] Type the <i>User Reference Number</i> .
Transaction Period	[Dropdown] Select the period in which the transaction was initiated. Values: <ul style="list-style-type: none"> • Last 1 Day • Last 6 Months • Custom Date
From Date	[Date picker] Enter the date from to search by date range. From Date will be enabled and mandatory if Custom Date is selected in the Transaction Period dropdown.
To Date	[Date picker] Enter the <i>To Date</i> to search by date range. The <i>To Date</i> will be enabled and mandatory if the <i>Custom Date</i> is selected in the <i>Transaction Period</i> dropdown.
Value Date From	[Date picker] Enter the <i>Value Date From</i> to search by value date range.
Value Date To	[Date picker] Enter the <i>Value Date To</i> to search by value date range.

From Amount	[Numeric] Enter the <i>From Amount</i> to search by amount range.
To Amount	[Numeric] Enter the <i>To Amount</i> to search by amount range.
Currency	[Dropdown] Select the <i>Currency</i> from the list.
Search Results	
E-Banking Reference Number	[Display] This column displays the <i>E-Banking Reference Number</i> of the Transaction.
Transaction Type	[Display] This column displays the <i>Name</i> of the Transaction.
Transaction Status	[Display] This column displays the <i>Status</i> of the Transaction.
Created On (Entity Time zone)	[Display] This column displays the <i>Date of Creation</i> of the Transaction as per the <i>entity time zone</i> .
Created On (My time zone)	[Display] This column displays the <i>Date of Creation</i> of the Transaction as per the <i>user's preferred time zone</i> .
Updated On	[Display] This column displays the <i>Date of Update</i> of the Transaction.
Created By	[Display] This column displays the <i>User Id</i> with which the Transaction is created.
Updated By	[Display] This column displays the <i>User Id</i> with which the Transaction is updated.
User Reference Number	[Display] This column displays the <i>User Reference No</i> of the Transaction.
Value Date	[Display] This column displays the <i>Value Date</i> of the Transaction.
Updated on My Time Zone	[Display] This column displays the <i>Date, Time</i> and <i>Time Zone</i> details of the transaction update.

Created on My Time Zone	[Display] This column displays the <i>Date</i> , <i>Time</i> and <i>Time Zone</i> details of the transaction Created.
Source Branch Code	[Display] This column displays the <i>Source Branch Code</i> of the transaction.
Customer ID	[Display] This column displays the <i>Customer Id</i> of the user.
Transaction ID	[Display] This column displays the <i>Transaction Id</i> of the transaction.
Template Type	[Display] This column displays the <i>Type of Template</i> if the transaction is saved as a template.

The additional search criteria fields and additional search result fields are displayed as per the *Transaction Type* selected.

5. Click the **E-Banking Reference Number**. The system displays the *View transaction Screen*.

6. Business User Authorization

An Authorizer can view the transactions pending for their authorization using this transaction. An Authorizer can authorize, reject or Send the transaction back for modification.

To Authorize a Transaction:

1. Logon to the **Internet Banking** application.
2. Navigate through the menus to **Transaction Activities > Transactions > Transactions to Authorize**. The system displays the *Transactions to Authorize* screen.

Transaction to Authorize

The screenshot shows a web application window titled "View Authorization Transactions". It features a navigation bar with buttons for "Initiated Transactions", "View Drafts/Templates", "Transactions To Authorize" (which is selected), and "View Transactions". A "View By" dropdown menu is set to "Transaction Status". Below the navigation bar is a table titled "Transactions To Authorize".

Transaction Type	Status	Count	
Account Closure	Initiated	1	4.17%
Credit Card Payment	Initiated	5	20.83%
Domestic Funds Transfer	Initiated	2	8.33%
Electronic Form Initiate	Initiated	1	4.17%
Internal Account Transfer	Initiated	1	4.17%
International Account Transfer	Initiated	5	20.83%
International Transfer Beneficiary	Initiated	1	4.17%
Own Account Transfer	Initiated	5	20.83%
Register Credit Card	Initiated	2	8.33%
Reissue Transaction Password	Initiated	1	4.17%

Field Description

3. Click the *Status Link* of the transaction. The system displays the *Search Authorization Transactions* screen.

Field Description

Field Name	Description
Transaction Type	[Display] Gives the list of transaction.

Field Name	Description
Status	<p>[Display]</p> <p>Displays the status of transactions.</p> <p>Click on the hyperlink to display the search results as per search criteria for the selected transaction.</p> <p>The status of transaction can be:</p> <ul style="list-style-type: none"> • Initiated • Semi Authorized • Rejected by Host • Authorized • Deleted • Accepted • Rejected by Authorizer
Count	<p>[Display]</p> <p>Number of transaction for each transaction type with same status.</p>
Graph	<p>[Display]</p> <p>Displays the count as a graph.</p>

Search Authorization Transaction

Search Authorization Transactions

▼ Click here to add more search criteria

EBanking Reference No.*:

Other Search Criteria:

Transaction Type*: International Account Transfer Status*: Initiated

Customer: All Account Number:

User Reference Number: Initiator:

Period*: Select

From Amount: To:

Select Currency

Search

Word Wrap | Customize Columns | Download | Print

None/All	EBanking Reference No. ↕	Transaction Type ↕	Transaction Status ↕	Created On	Created On-My Timezone
<input type="checkbox"/>	160716118697003	International Account Transfer	Initiated	06-05-2014 15:33:20 GMT +0530	06-05-2014 15:33:20 GMT +0530
<input type="checkbox"/>	121471809692427	International Account Transfer	Initiated	05-05-2014 22:34:51 GMT +0530	05-05-2014 22:34:51 GMT +0530
<input type="checkbox"/>	107268418691228	International Account Transfer	Initiated	05-05-2014 21:53:24 GMT +0530	05-05-2014 21:53:24 GMT +0530
<input type="checkbox"/>	358059121690945	International Account Transfer	Initiated	05-05-2014 21:45:57 GMT +0530	05-05-2014 21:45:57 GMT +0530
<input type="checkbox"/>	131001665662013	International Account Transfer	Initiated	02-05-2014 16:34:30 GMT +0530	02-05-2014 16:34:30 GMT +0530

Records 1 to 5 of 5

Page 1 of 1

Field Description

Field Name	Description
Search By	
E-Banking Reference Number	[Radio Button, Input] Select the radio button and enter the <i>E-Banking Reference Number</i> of the transaction.
Other Search Criteria	[Radio Button] Select the radio button search by other search criteria.
Transaction Type	[Dropdown] Select the <i>Transaction Type</i> from the list.
Status	[Dropdown] Select the <i>Status</i> from the list.
Customer	[Dropdown] Select the <i>Customer Id</i> from the list.
Account Number	[Input] Type the <i>Account Number</i> .
User Reference Number	[Input] Type the <i>User Reference Number</i> .
Transaction Period	[Dropdown] Select the period in which the transaction was initiated. Values: <ul style="list-style-type: none"> • Last 1 Day • Last 6 Months • Custom Date
From Date	[Date picker] Enter the <i>Date From</i> to search by date range. The <i>From Date</i> will be enabled and mandatory if <i>Custom Date</i> is selected in the Transaction Period dropdown.
To Date	[Date picker] Enter the <i>To Date</i> to search by date range. The <i>To Date</i> will be enabled and mandatory if <i>Custom Date</i> is selected in the Transaction Period dropdown.
Value Date From	[Date picker] Enter the <i>Value Date From</i> to search by value date range.

Value Date To	[Date picker] Enter the <i>Value Date To</i> to search by value date range.
From Amount	[Input] Enter the <i>From Amount</i> to search by amount range.
To Amount	[Input] Enter the <i>To Amount</i> to search by amount range.
Currency	[Dropdown] Select the <i>Currency</i> from the list.
Search Results	
E-Banking Reference Number	[Display] This column displays the <i>E-Banking Reference Number</i> of the transaction.
Transaction Type	[Display] This column displays the <i>Type</i> of the transaction.
Transaction Status	[Display] This column displays the <i>Status</i> of the Transaction.
Created On (Entity Time zone)	[Display] This column displays the <i>Date of Creation</i> of the transaction as per the entity time zone.
Created On (My time zone)	[Display] This column displays the <i>Date of Creation</i> of the transaction as per the user's preferred time zone.
Updated On	[Display] This column displays the <i>Date of Update</i> of the Transaction.
Created By	[Display] This column displays the <i>User Id</i> with which the Transaction is created.
Updated By	[Display] This column displays the <i>User Id</i> with which the Transaction is updated.
User Reference Number	[Display] This column displays the <i>User Reference No</i> of the transaction.
Value Date	[Display] This column displays the <i>Value Date</i> of the Transaction.

Updated on My Time Zone	[Display] This column displays the <i>Date</i> , <i>Time</i> and <i>Time Zone</i> details of the transaction update.
Created on My Time Zone	[Display] This column displays the <i>Date</i> , <i>Time</i> and <i>Time Zone</i> details of the transaction created.
Source Branch Code	[Display] This column displays the <i>Source Branch Code</i> of the transaction.
Customer ID	[Display] This column displays the <i>Customer Id</i> of the user.
Transaction ID	[Display] This column displays the <i>Transaction Id</i> of the transaction.
Template Type	[Display] This column displays the <i>Type of Template</i> if the transaction is saved as a template.

The additional search criteria fields and additional search result fields are displayed as per the transaction type selected.

4. Click the **E-Banking Reference Number** link. The system displays the *View Pending Authorization Transaction* screen along with the audit details.
OR
Select the check box in front of the transaction. Click the **Authorize** or **Reject** button to *Authorize* or *Reject* the transaction.

Field Name	Description
Authorizer/s	[Display] This column displays the user id of the user by which the transaction was last authorized.
Authorized On	[Display] This column displays the details of the date and time on which the transaction was last updated/ authorized.
Status	[Display] This column displays the status of the transaction.
Value Date	[Display] This column displays the value date of the transaction.
Amount	[Display] This column displays the amount of the transaction with currency.
Note	[Display] This column displays the Note if any was given while initiating / authorizing the transaction.

5. Click the **Back** button to return to the previous screen.
OR
Click the **Reject** button the system displays the *Reject* screen.
OR
Click the **Send to Modify** button to send the transaction for modifications.
OR
Click the **Authorize** button. The system displays the *Transaction for Authorization - Verify* screen.

Authorize Transaction

6. Click the **Authorize** button. The system displays the *Transaction for Authorization - Verify* screen.

Transaction for Authorization - Verify

Transactions for Authorization - Verify

Reference Number	Transaction Type	Updated By	Updated On	Status	Version	Value Date
121471809692427	International Account Transfer	ashokcorp	05-05-2014 22:34:51 GMT +0530	Initiated	1	13-Mar-2014

Payment To:

User Reference Number:

Source Account: 1040410933036 104 10410933

Beneficiary Details

Beneficiary Name: Chowdary

Destination Account: Account Number:

Beneficiary Address: dsghs
dsghs

City: sdgnsd

Country:

Beneficiary Email:

Beneficiary Bank Details

SWIFT Code: ABGBABNXXX National Clearing Codes:

Bank Name: ABGBABNXXX National Clearing Code Type:

Bank Address: ABGBABNXXX Country:

City:

Payment Details

Transfer Amount: 5555

Transfer Currency::

Pay later :

Other Details

Payment Details1: 3

Payment Details2:

Payment Details3:

Payment Details4:

Other Details

Correspondence Charges:

Narrative:

Note :

Audit Detail

Authorizer/s	Authorized On	Status	Value Date	Amount Note
ashokcorp	05-05-2014 22:34:51 GMT +0530	Initiated [1]	13-Mar-2014	INR 5,555.00

Back Authorize

- Click the **Back** button to return to the previous screen.
OR

Click the **Authorize** button. The system displays the *Transaction for Authorization - Confirm* screen.

On authorizing the transaction if there are more than one authorizers then the transaction goes to the semi authorized state and needs to be further authorized by the second authorizer in a similar process as shown above.

Transaction for Reject - Verify

Reference Number	Transaction Type	Updated By	Updated On	Status	Version	Value Date
160716118697003	International Account Transfer	ashokcorp	06-05-2014 15:33:20 GMT +0530	Initiated	1	13-Mar-2014

Note :

Back Reject

10. Click the **Back** button to return to the previous screen to make any changes.
OR
Click the **Reject** button to confirm the rejection.

Transaction for Reject - Confirm

Transaction submitted has been rejected

Reference Number	Transaction Type	Updated By	Updated On	Previous Status	Version	Value Date	Current Status	Host Reference Number
160716118697003	International Account Transfer	ashokcorp	06-05-2014 15:33:20 GMT +0530	Initiated	1	13-03-2014	Rejected by Authorizer	

** For Timed out transactions - Please check the status in dashboard.

Note

OK

11. Click the **OK** button the system displays the *Transaction to authorize* screen.

Send To Modify

- Navigate to **View Pending Authorization Transaction** screen.

View Pending Authorization Transaction

Reference Number	Transaction Type	Created On	Updated By	Updated On	Status	Version	Value Date	Host Reference Number
401420545524380	Credit Card Payment	19-04-2014 17:05:31 GMT +0530	ashokcorp	19-04-2014 17:05:31 GMT +0530	Initiated [1]	1	13-03-2014	

Credit Card Payment

From Account: 1040410933036
 Card Number: 5200123420106751
 Amount: 5,000.00 GBP

Note:

Authorizer/s	Authorized On	Status	Value Date	Amount Note
ashokcorp	19-04-2014 17:05:31 GMT +0530	Initiated [1]	13-Mar-2014	GBP 5,000.00

Back Authorize Reject Send To Modify

Note : In case of modification, notes will be ignored.

- Click the **Send To Modify** button. The system displays the **Transactions for send to Modify - Verify** screen.

Transactions for send to Modify - Verify

Reference Number	Transaction Type	Updated By	Updated On	Status	Version	Value Date
401420545524380	Credit Card Payment	ashokcorp	19-04-2014 17:05:31 GMT +0530	Initiated	1	13-Mar-2014

Credit Card Payment

From Account: 1040410933036
 Card Number: 5200123420106751
 Amount: 5,000.00 GBP

Note :

Authorizer/s	Authorized On	Status	Value Date	Amount Note
ashokcorp	19-04-2014 17:05:31 GMT +0530	Initiated [1]	13-Mar-2014	GBP 5,000.00

Back Send To Modify

14. Click the **Back** button to return to the previous screen.
OR
Click the **Send to Modify** button. The system displays the **Transactions for send to Modify - Confirm** Screen.

Transactions for Send to Modify - Confirm

Transaction submitted has been Sent to Modify

Reference Number	Transaction Type	Updated By	Updated On	Previous Status	Version	Value Date	Current Status	Host Referen Numbe
401420545524380	Credit Card Payment	ashokcorp	19-04-2014 17:05:31 GMT +0530	Initiated	1	13-03-2014	Rejected for Modify	

** For Timed out transactions - Please check the status in dashboard.

Credit Card Payment

From Account: 1040410933036
Card Number: 5200123420106751
Amount: 5,000.00 GBP

Note:

Audit Detail

Authorizer/s	Authorized On	Status	Value Date	Amount	Note
ashokcorp	19-04-2014 17:05:31 GMT +0530	Initiated [1]	13-Mar-2014	GBP 5,000.00	

OK

15. Click the **Ok** button. The system displays the **Transaction to Authorize** screen.
Once the transaction has been sent for modification, the transaction is not available for further authorization and the transaction is available with the previous authorizers for copy.
The transaction goes to the initiator for modification. The transaction is available with all the authorizers to copy the transaction and initiate a similar transaction if required.

Initiate Transaction

Domestic Funds Transfer ? 🖨️ ☆ 📄 ✕

Payment To

Existing Template 🔍

Make New Payment

User Reference Number:

Source Account*: 10410933 1040410933047 COR... ▼

Beneficiary Details

Beneficiary Name*: Ashok Chowdary 🔍

Destination Account Type**: Pay Over the Counter ▼

Beneficiary Account**:

Identification Type: Passport ▼

Identification Reference Number: svka39479jksf

Beneficiary Address: sdfghvd

sdfbsb

City: sdbsn

Beneficiary Email:

Beneficiary Bank Details

Processing Mode*: NEFT RTGS IMPS

Bank Code*: BKID0006066 🔍

Bank Name: Bank Of India

Bank Address: Delhi Cantt Branch

Army College Of Medical Scier

Payment Details

Transfer Amount*: 200001

Transfer Currency*: INR ▼

Pay Now

Pay later 📅

Setup Standing Instruction

Other Details

Purpose of Remittance: Transaction is related to settlement of a trade. ▼

Narrative:

Template Access Type: Select ▼

* Indicates mandatory fields.
 ** Indicates mandatory if particular option is enabled.

17. Modify the transactions details and click the **Initiate** button. The system displays the *Verify* and *Confirm* screen for the transaction.

The transaction is available for authorization to the authorizers again.

7. View Transactions

The *View Transactions* Tab displays the transactions for which you have view access. You can see the transactions initiated or authorized by other users. You can see the summary templates using predefined criteria through which you can drill down to view actual transaction details.

To View Transactions:

1. Logon to the **Internet Banking** application.
2. Navigate through the menu to **Transaction Activities > Transactions**. The system displays the **View Transactions** screen.

View Transactions

Transaction Type	Status	Count	
Account Closure	Initiated	1	.67%
Ad hoc Account Statement Request	Initiated	1	.67%
Bulk Credit Card Payments	Completed	1 (File Level)	.67%
	Semi Authorized	1 (File Level)	.67%
Credit Card Payment	Expired	8	5.33%
	Accepted	27	18.00%
	Initiated	6	4.00%
Domestic Funds Transfer	Expired	11	7.33%
	Rejected	5	3.33%
	Accepted	3	2.00%
	Initiated	5	3.33%
Domestic Transfer Beneficiary	Expired	1	.67%
	Accepted	2	1.33%
Electronic Form Initiate	Initiated	1	.67%
Internal Account Transfer	Accepted	6	4.00%
	Expired	11	7.33%
	Initiated	3	2.00%
	Rejected	1	.67%
Internal Transfer Beneficiary	Accepted	1	.67%
International Account Transfer	Initiated	5	3.33%
	Expired	2	1.33%
	Accepted	1	.67%
International Transfer Beneficiary	Accepted	1	.67%

Field Description

Field Name	Description
Transaction Type	[Display] Gives the list of transaction.

Field Name	Description
Status	[Display] This column displays the status of transactions.
Count	[Display] Number of transaction for each transaction type with same status.
Graph	[Display] This column displays the count as a graph.

- Click the **status** link. The system displays the **Search Authorization Transactions** screen.

Field Description

Field Name	Description
Transaction Type	[Display] This column displays the <i>Type</i> of the Transaction.
Transaction Status	[Display] This column displays the <i>Status</i> of the Transaction.
Created On (Entity Time zone)	[Display] This column displays the <i>Date of Creation of the Transaction</i> as per the entity time zone.
Created On (My time zone)	[Display] This column displays the <i>Date of Creation of the Transaction</i> as per the user's preferred time zone.
Updated On	[Display] This column displays the <i>Date of Update of the Transaction</i> .
Created By	[Display] This column displays the <i>User Id</i> with which the <i>Transaction</i> is created.
Updated By	[Display] This column displays the <i>User Id</i> with which the <i>Transaction</i> is updated.
User Reference Number	[Display] This column displays the <i>User Reference No.</i> of the <i>Transaction</i> .

- Value Date** [Display]
This column displays the *Value Date* of the *Transaction*.
- Updated on My Time zone** [Display]
This column displays the *Date*, *Time* and *Time Zone* details of the transaction update.
- Created on My Time zone** [Display]
This column displays the *Date*, *Time* and *Time Zone* details of the transaction Created.

Search Transactions

Search Transactions

[?](#)
[🖨️](#)
[★](#)
[📄](#)
[📄](#)
[✕](#)

▼ Click here to add more search criteria

EBanking Reference No.*:

Other Search Criteria: ●

Transaction Type*: Domestic Funds Transfer ▼

Customer: All ▼

User Reference Number:

Period*: Select ▼

From Amount: To:

Select Currency ▼

Status*: Initiated ▼

Account Number:

Initiator:

Word Wrap | [Customize Columns](#) | [Download](#) | [Print](#)

EBanking Reference No. ↕	Transaction Type ↕	Transaction Status ↕	Created On ↕	Created On-My Timezone ↕	Updated ↕
166482979716587	Domestic Funds Transfer	Initiated	07-05-2014 10:49:57 GMT +0530	07-05-2014 10:49:57 GMT +0530	07-05-2014 1
203968952716520	Domestic Funds Transfer	Initiated	07-05-2014 10:48:53 GMT +0530	07-05-2014 10:48:53 GMT +0530	07-05-2014 1
125892538233985	Domestic Funds Transfer	Initiated	20-03-2014 19:14:20 GMT +0530	20-03-2014 19:14:20 GMT +0530	20-03-2014 1
220750083233965	Domestic Funds Transfer	Initiated	20-03-2014 19:11:27 GMT +0530	20-03-2014 19:11:27 GMT +0530	20-03-2014 1
997585385220815	Domestic Funds Transfer	Initiated	19-03-2014 17:27:19 GMT +0530	19-03-2014 17:27:19 GMT +0530	19-03-2014 1

Records 1 to 5 of 5

Page

of

Field Description

Field Name	Description
Source Branch Code	[Display] This column displays the <i>Source Branch Code</i> of the transaction.

Field Name	Description
Customer ID	[Display] This column displays the <i>Customer Id</i> of the user.
Transaction ID	[Display] This column displays the <i>Transaction Id</i> of the transaction.
Template Type	[Display] This column displays the <i>Type of Template</i> if the transaction is saved as a template.

- The additional search criteria fields and additional search result fields are displayed as per the *Transaction Type* selected.
- Click the **Reference Number** link to view the further details of the transaction.

View Transactions

View Transactions

Reference Number	Transaction Type	Created On	Updated By	Updated On	Status	Version	Value Date	Host Reference Number
203968952716520	Domestic Funds Transfer	07-05-2014 10:48:53 GMT +0530	ashokcorp	07-05-2014 10:48:53 GMT +0530	Initiated [1]	1	11-03-2014	

User Reference Number:
Source Account: 1040410933047 104 10410933

Beneficiary Details

Beneficiary Name: Ashok Chowdary
Destination Account Type: Pay Over the Counter
Identification Type: Passport
Identification Reference Number: svka39479jksf
Beneficiary Address: sdfghvd
sdfbsb
City: sdbsn
Beneficiary Email:

Beneficiary Bank Details

Processing Mode: RTGS
Bank Code: BKID0006066
Bank Name: Bank Of India
Bank Address: Delhi Cantt Branch
Army College Of Medical Sciences
City: Delhi

Payment Details

Transfer amount: 200,001.00
Transfer Currency: INR
Pay Now : 11-03-2014

Other Details

Purpose of Remittance: Transaction is related to settlement of a trade.
Narrative:
Template Access Type:

Note:

Audit Detail

Authorizer/s	Authorized On	Status	Value Date	Amount	Note
ashokcorp	07-05-2014 10:48:53 GMT +0530	Initiated [1]	11-Mar-2014	INR 200,001.00	

Note : In case of modification, notes will be ignored.

6. Click the **Back** button to return to the *Dashboard*.
OR
Click the **Copy Transaction** button to copy the transaction. The system displays the initiate respective transaction screen with similar details.

8. Transactions to Release

The transactions to release transaction allow you to release the transaction if the transaction is set as release required. The transaction is available in the dashboard for release.

To View Transactions:

1. Logon to **Internet Banking** application.
2. Navigate through the menu to **Transaction Activities > Transactions to Release**. The system displays the **Transactions To Release** screen.

Transactions to Release

The screenshot shows a web application window titled 'Request Processing'. The top right corner displays the date and time '16-09-2014 11:50:25 GMT +0530' along with navigation icons. Below the title bar, there is a 'Search Criteria' section with four input fields: 'Transaction Reference No.', 'Initiator', 'From Date', and 'To Date'. The 'From Date' and 'To Date' fields include calendar icons. A 'Search' button is positioned at the bottom right of the search criteria area.

Field Description

Field Name	Description
Entity	[Mandatory, Dropdown] Select the <i>Entity</i> from the dropdown list.
Customer Id	[Optional, Alphanumeric, 20] Type the <i>Customer Id</i> for the search criteria.
Transaction Reference Number	[Optional, Alphanumeric, 20] Type the <i>Transaction Reference Number</i> for the search criteria.
Initiator	[Optional, Alphanumeric, 20] Type the <i>Name of the Initiator</i> for the search criteria.
Start Date	[Optional, Pick List] Select the <i>Start Date</i> for the search criteria.
End Date	[Optional, Pick List] Select the <i>End Date</i> for the search criteria.

3. Enter the required data.
4. Click the **Search** button. The system displays the **Transactions to Release** screen.

Transactions to Release

24-08-2010 01:51:14 GMT -1000

Request Processing

Search Criteria

Transaction Reference No: Initiator:

From Date: To Date:

Records 1 to 1 of 1 | << << Page 1 of 1 >> >>|

EBanking Reference No.	Transaction Type	Status	Created On	Updated On	Created By
415248012102440	Stop Payment on Wired Transfer	Pending for Processing	06-08-2010 01:54:17 GMT -1000	06-08-2010 01:54:17 GMT -1000	MAXCORP M/

Field Description

Field Name	Description
E-Banking Reference Number	[Display] This column displays the <i>E-Banking Reference Number</i> of the Transaction.
Transaction Type	[Display] This column displays the <i>Type of the Transaction</i> .
Status	[Display] This column displays the <i>Status of the Transaction</i> .
Created On	[Display] This column displays the <i>Date of Creation of the Transaction</i> .
Updated On	[Display] This column displays the <i>Date of Update of the Transaction</i> .
Created By	[Display] This column displays the <i>User Id</i> with which the <i>Transaction</i> is created.
Updated By	[Display] This column displays the <i>User Id</i> with which the <i>Transaction</i> is updated.
Version	[Display] This column displays the <i>Version No</i> of the <i>Transaction</i> .
State Bill	[Display] This column displays the <i>State Bill</i> of the <i>Transaction</i> .
Authorization Type	[Display] This column displays the <i>Authorization Type</i> of the <i>Transaction</i> .

Field Name	Description
Bulk File Transaction	[Display] This column displays if the transaction is a <i>Bulk/ File Transaction</i> .
Status Code	[Display] This column displays the <i>Status Code</i> of the <i>Transaction</i> .

- Click the **E-Banking Reference Number** link to view the **View Release** screen.

View Release

View Request Processing 24-08-2010 01:52:41 GMT -1000

Reference Number	Transaction Type	Updated By	Updated On	Status	Version	Value Date
415248012102440	Stop Payment on Wired Transfer	MAXCORP	06-08-2010 17:24:17	Pending for Processing	1	

Note:

Audit Detail

Authorizer/s	Authorized On	Status	Value Date	Amount	Note
<input type="checkbox"/> MAXCORP	06-08-2010 01:54:17 GMT -1000	Pending for Processing [60]		0	
<input type="checkbox"/> MAXCORP	06-08-2010 01:54:17 GMT -1000	Authorized [3]		0	

Back
Process
Reject Request

Field Description

Field Name	Description
Account Customer ID	[Display] This column displays the <i>Account Customer ID</i> of the <i>Transaction</i> .
Account Number	[Display] This column displays the <i>Account Number</i> of the <i>Transaction</i> .
Source Branch Code	[Display] This column displays the <i>Source Branch Code</i> of the <i>Transaction</i> .
Txn Amount	[Display] This column displays the <i>Amount</i> of the <i>Transaction</i> .
Customer ID	[Display] This column displays the <i>Customer ID</i> of the <i>Transaction</i> .
Cust Group ID	[Display] This column displays the <i>Customer ID</i> group of the <i>Transaction</i> .
Currency	[Display] This column displays the <i>Currency</i> of the <i>Transaction</i> .

Field Name	Description
Bulk File Reference Number	[Display] This column displays the <i>Bulk File Reference No</i> of the Transaction.
Linked Reference No	[Display] This column displays the <i>Linked Reference No</i> of the <i>Transaction</i> .
Transaction Under Process	[Display] This column displays the <i>Name</i> of Transaction under process.
Value Date	[Display] This column displays the <i>Value Date</i> of the <i>Transaction</i> .

- Click the **Back** button to return to the *Dashboard*.
OR
Click the **Accept Request** button to accept the *release request*. The system displays the **Transaction for accept request - Verify** screen.
OR
Click the **Reject Request** button to reject the *release request*. The system displays the **Transaction for Accept/ Reject request - Verify** screen.

Transactions for Accept/ Reject Request - Verify

24-08-2010 01:53:28 GMT -1000

Reference Number	Transaction Type	Updated By	Updated On	Status	Version	Value Date
415248012102440	Stop Payment on Wired Transfer	MAXCORP	06-08-2010 17:24:17	Pending for Processing	1	

Note:

Audit Detail						
Authorizer/s	Authorized On	Status	Value Date	Amount	Note	
<input type="checkbox"/> MAXCORP	06-08-2010 01:54:17 GMT -1000	Pending for Processing [60]		0		
<input type="checkbox"/> MAXCORP	06-08-2010 01:54:17 GMT -1000	Authorized [3]		0		

- Click **Back** to return to the previous screen.
OR
Click **Confirm**. The system displays the **Transaction to Accept / Reject - Confirm** screen.

Transactions for Accept/ Reject Request - Confirm

Transactions For Process - Confirm																																		
24-08-2010 01:53:28 GMT -1000																																		
Reference Number	Transaction Type	Updated By	Updated On	Status	Version	Value Date																												
415248012102440	Stop Payment on Wired Transfer	MAXCORP	06-08-2010 17:24:17	Pending for Processing	1																													
Note																																		
<table border="1"> <thead> <tr> <th colspan="7">Audit Detail</th> </tr> <tr> <th>Authorizer/s</th> <th>Authorized On</th> <th>Status</th> <th>Value Date</th> <th>Amount</th> <th>Note</th> <th></th> </tr> </thead> <tbody> <tr> <td>MAXCORP</td> <td>06-08-2010 01:54:17 GMT -1000</td> <td>Pending for Processing [60]</td> <td></td> <td>0</td> <td></td> <td></td> </tr> <tr> <td>MAXCORP</td> <td>06-08-2010 01:54:17 GMT -1000</td> <td>Authorized [3]</td> <td></td> <td>0</td> <td></td> <td></td> </tr> </tbody> </table>							Audit Detail							Authorizer/s	Authorized On	Status	Value Date	Amount	Note		MAXCORP	06-08-2010 01:54:17 GMT -1000	Pending for Processing [60]		0			MAXCORP	06-08-2010 01:54:17 GMT -1000	Authorized [3]		0		
Audit Detail																																		
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MAXCORP	06-08-2010 01:54:17 GMT -1000	Authorized [3]		0																														
Ok																																		

- Click **OK**. The system displays the **Transaction To Release** Screen.